

PRIVACY POLICY
QUEPIDOHOY S.L.

1. USER INFORMATION

QUEPIDOHOY, S.L., as Data Controller, informs you that, in accordance with the provisions of EU Regulation 2016/679, of April 27, (GDPR) and L.O. 3/2018, of December 5, on personal data protection and guarantee of digital rights (LOPDGDD), we will treat your data as reflected in this Privacy Policy.

In this Privacy Policy we describe how we collect your personal data and why we collect it, what we do with it, with whom we share it, how we protect it and your choices regarding the processing of your personal data.

This Policy applies to the processing of your personal data collected by the company to provide its services and obtained through its web portal. If you accept the terms of this Policy, you agree that we will treat your personal data as defined in this Policy.

2. CONTACT

Company name: QUEPIDOHOY, S.L.

Commercial name: DEELIVERS CIF: B27807502

Address: C/ Colón 24, 5º A; 36201 Vigo (Pontevedra)

e-mail: info@deelivers.com

3. KEY PRINCIPLES

We have always been committed to providing our services with the highest degree of quality, including treating your data with security and transparency. Our principles are:

Legality: we will only collect your personal data for specific, explicit and legitimate purposes.

Data minimization: We limit the collection of personal data to what is strictly relevant and necessary for the purposes for which it was collected.

Purpose Limitation: We will only collect your personal data for the stated purposes and only according to your wishes.

Accuracy: We will keep your personal data accurate and up-to-date.

Data Security: We apply appropriate technical and organizational measures proportionate to the risks to ensure that your data is free from damage, such as unauthorized disclosure or access, accidental or unlawful destruction or accidental loss or alteration and any other form of unlawful processing.

Access and Rectification: we have the means to access or rectify your data when you consider it appropriate.

Retention: We retain your personal data in a lawful and appropriate manner and only as long as it is necessary for the purposes for which it was collected.

International transfers: in the case your data is to be transferred outside the EU/EEA, it will be adequately protected.

Third Parties: The access and transfer of personal data to third parties are carried out in accordance with the applicable laws and regulations and with the appropriate contractual guarantees.

Direct Marketing and cookies: we comply with the applicable legislation on advertising and cookies.

4. COLLECTION AND PROCESSING OF YOUR PERSONAL DATA

The types of data that can be requested and processed are:

- ❖ Identifying data.

We also automatically collect data about your visit to our website as described in the cookie policy.

Whenever we request your personal data, we will clearly inform you of what personal data we collect and for what purpose. In general, we collect and process your personal data for the purpose of:

- ❖ Providing information, services, products, relevant information and news in the sector.
- ❖ Sending communications.

5. LEGITIMACY

In accordance with the applicable data protection regulations, your personal data may be processed provided that:

- ❖ You have given us your consent for the purposes of the processing. Of course you can withdraw your consent at any time.
- ❖ By legal requirement.
- ❖ There is a legitimate interest that is not impaired by your privacy rights, such as sending commercial information either by subscription to our newsletter or by your status as a customer.
- ❖ It is necessary for the provision of any of our services through contractual relationship between you and us.

6. COMMUNICATION OF PERSONAL DATA

The data may be communicated to companies related to QUEPIDOHOY, S.L., for the provision of the various services as Data Processors. The company will not make any assignment, except by legal obligation.

7. YOUR RIGHTS

In relation to the collection and processing of your personal data, you can contact us at any time to:

- ❖ Access your personal data and any other information referred to in Article 15.1 of GDPR.
- ❖ Rectify your personal data that is inaccurate or incomplete in accordance with Article 16 of GDPR.
- ❖ Delete your personal data in accordance with Article 17 of GDPR.
- ❖ Limit the processing of your personal data in accordance with Article 18 of GDPR.
- ❖ Request the portability of your data in accordance with Article 20 of GDPR.
- ❖ Object to the processing of your personal data in accordance with Article 21 of GDPR.

If you have given your consent for any specific purpose, you have the right to withdraw the consent granted at any time, without affecting the legality of the data processing that is based on the consent prior to its withdrawal.

You can exercise these rights by sending a communication, justified and accredited, to info@deelivers.com

You also have the right to file a claim with the competent Control Authority (www.aepd.es) if you consider that the treatment does not comply with current regulations.

8. LEGAL INFORMATION

The requirements of this Policy supplement, and do not replace, any other existing requirements under applicable data protection law, which shall prevail, in any event.

This Policy is subject to periodic review and may be amended by the Company at any time. When this occurs, we will notify you of any changes and ask you to re-read the most recent version of our Policy and confirm your acceptance.